# BEFORE THE MEDICAL BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:	)	
g	)	
Arwinnah Bautista, M.D.	)	Case No. 800-2015-011304
Physician's and Surgeon's	)	•
Certificate No. C 51221	)	
	)	
Respondent	)	
	)	•

#### **DECISION**

The attached Stipulated Settlement and Disciplinary Order is hereby adopted as the Decision and Order of the Medical Board of California, Department of Consumer Affairs, State of California.

This Decision shall become effective at 5:00 p.m. on <u>June 15, 2018</u>.

IT IS SO ORDERED: May 18, 2018.

MEDICAL BOARD OF CALIFORNIA

Ronald H. Lewis, Chair

Panel A

- 1			
1	XAVIER BECERRA Attorney General of California		
2	MATTHEW M. DAVIS		
3	Supervising Deputy Attorney General LEANNA E. SHIELDS		
4	Deputy Attorney General State Bar No. 239872		
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8	Attorneys for Complainant		
9			
10	BEFOR		
11	MEDICAL BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS		
12	STATE OF C	ALIFORNIA	
13	In the Matter of the Accusation Against:	Case No. 8002015011304	
14	ARWINNAH BAUTISTA, M.D.	OAH No. 2017100514	
15	1430 E. Plaza Blvd., Suite E19A National City, CA 91950-3690	STIPULATED SETTLEMENT AND	
16	Physician's and Surgeon's Certificate No. C 51221	DISCIPLINARY ORDER	
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18	Respondent.		
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20	IT IS HEREBY STIPULATED AND AGR	EED by and between the parties to the above-	
21	entitled proceedings that the following matters are true:		
22	<u>PARTIES</u>		
23	1. Kimberly Kirchmeyer (Complainant) is the Executive Director of the Medical Board		
24	of California (Board). She brought this action solely in her official capacity and is represented in		
25	this matter by Xavier Becerra, Attorney General of the State of California, by LeAnna E. Shields		
26	Deputy Attorney General.		
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- 2. Respondent Arwinnah Bautista, M.D. (Respondent) is represented in this proceeding by attorney Matthew R. Souther, Esq., whose address is: 110 West A Street, Suite 1200 San Diego, CA 92101.
- 3. On or about June 20, 2003, the Board issued Physician's and Surgeon's Certificate No. C 51221 to Respondent. The Physician's and Surgeon's Certificate No. C 51221 was in full force and effect at all times relevant to the charges brought in Accusation No. 8002015011304, and will expire on September 30, 2018, unless renewed.

#### **JURISDICTION**

4. On or about September 11, 2017, Accusation No. 8002015011304 was filed before the Board and is currently pending against Respondent. A true and correct copy of Accusation No. 8002015011304 and all other statutorily required documents were properly served on Respondent on September 11, 2017. Respondent timely filed her Notice of Defense contesting the Accusation. A true and correct copy of Accusation No. 8002015011304 is attached hereto as Exhibit A and incorporated by reference as if fully set forth herein.

#### ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read, fully discussed with counsel, and fully understands the charges and allegations in Accusation No. 8002015011304. Respondent has also carefully read, fully discussed with counsel, and fully understands the effects of this Stipulated Settlement and Disciplinary Order.
- 6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Having the benefit of counsel, Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

#### **CULPABILITY**

- 8. Respondent does not contest that, at an administrative hearing, Complainant could establish a *prima facie* case with respect to the charges and allegations contained in Accusation No. 8002015011304 and that she has thereby subjected her license to disciplinary action.
- 9. Respondent agrees that if she ever petitions for modification or early termination of probation, or if an accusation and/or petition to revoke probation is filed against her before the Medical Board of California, all of the charges and allegations contained in Accusation No. 8002015011304 shall be deemed true, correct, and fully admitted by Respondent for purposes of any such proceeding or any other licensing proceeding involving Respondent in the State of California.
- 10. Respondent agrees that her Physician's and Surgeon's Certificate No. C 51221 is subject to discipline, and she agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

#### **CONTINGENCY**

11. This stipulation shall be subject to approval by the Board. The parties agree that this Stipulated Settlement and Disciplinary Order shall be null and void and not binding upon the parties unless approved and adopted by the Board, except for this paragraph, which shall remain in full force and effect. Respondent fully understands and agrees that in deciding whether or not to approve and adopt this Stipulated Settlement and Disciplinary Order, the Board may receive oral and written communications from its staff and/or the Attorney General's Office.

Communications pursuant to this paragraph shall not disqualify the Board, any member thereof, and/or any other person from future participation in this or any other matter affecting or involving Respondent. In the event that the Board does not, in its discretion, approve and adopt this Stipulated Settlement and Disciplinary Order, with the exception of this paragraph, it shall not become effective, shall be of no evidentiary value whatsoever, and shall not be relied up on or introduced in any disciplinary action by either party hereto. Respondent further agrees that should this Stipulated Settlement and Disciplinary Order be rejected for any reason by the Board, Respondent will assert no claim that the Board, or any member thereof, was prejudiced by

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its/his/her review, discussion and/or consideration of this Stipulated Settlement and Disciplinary Order or of any matter or matters related hereto.

#### **ADDITIONAL PROVISIONS**

- 12. This Stipulated Settlement and Disciplinary Order is intended by the parties herein to be an integrated writing representing the complete, final and exclusive embodiment of the agreements of the parties in the above-entitled matter.
- The parties agree that copies of this Stipulated Settlement and Disciplinary Order, 13. including copies of the signatures of the parties, may be used in lieu of original documents and signatures and, further, that such copies shall have the same force and effect as originals.
- Respondent agrees that her Physician's and Surgeon's Certificate No. C 51221 is subject to discipline and he agrees to be bound by the Board's imposition of discipline as set forth in the Disciplinary Order below.

#### **DISCIPLINARY ORDER**

IT IS HEREBY ORDERED that Physician's and Surgeon's Certificate No. C 51221 issued to Respondent Arwinnah Bautista, M.D., is revoked. However, the revocation is stayed and Respondent is placed on probation for three (3) years from the effective date of the Decision on the following terms and conditions:

EDUCATION COURSE. Within 60 calendar days of the effective date of this 1. Decision, and on an annual basis thereafter, Respondent shall submit to the Board or its designee for its prior approval educational program(s) or course(s) which shall not be less than 40 hours per year, for each year of probation. The educational program(s) or course(s) shall be aimed at correcting any areas of deficient practice or knowledge and shall be Category I certified. The educational program(s) or course(s) shall be at Respondent's expense and shall be in addition to the Continuing Medical Education (CME) requirements for renewal of licensure. Following the completion of each course, the Board or its designee may administer an examination to test Respondent's knowledge of the course. Respondent shall provide proof of attendance for 65 hours of CME of which 40 hours were in satisfaction of this condition.

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2. <u>MEDICAL RECORD KEEPING COURSE</u>. Within 60 calendar days of the effective date of this Decision, Respondent shall enroll in a course in medical record keeping approved in advance by the Board or its designee. Respondent shall provide the approved course provider with any information and documents that the approved course provider may deem pertinent. Respondent shall participate in and successfully complete the classroom component of the course not later than six (6) months after Respondent's initial enrollment. Respondent shall successfully complete any other component of the course within one (1) year of enrollment. The medical record keeping course shall be at Respondent's expense and shall be in addition to the Continuing Medical Education (CME) requirements for renewal of licensure.

A medical record keeping course taken after the acts that gave rise to the charges in the Accusation, but prior to the effective date of the Decision may, in the sole discretion of the Board or its designee, be accepted towards the fulfillment of this condition if the course would have been approved by the Board or its designee had the course been taken after the effective date of this Decision.

Respondent shall submit a certification of successful completion to the Board or its designee not later than 15 calendar days after successfully completing the course, or not later than 15 calendar days after the effective date of the Decision, whichever is later.

3. PROFESSIONALISM PROGRAM (ETHICS COURSE). Within 60 calendar days of the effective date of this Decision, Respondent shall enroll in a professionalism program, that meets the requirements of Title 16, California Code of Regulations (CCR) section 1358.1. Respondent shall participate in and successfully complete that program. Respondent shall provide any information and documents that the program may deem pertinent. Respondent shall successfully complete the classroom component of the program not later than six (6) months after Respondent's initial enrollment, and the longitudinal component of the program not later than the time specified by the program, but no later than one (1) year after attending the classroom component. The professionalism program shall be at Respondent's expense and shall be in addition to the Continuing Medical Education (CME) requirements for renewal of licensure.

A professionalism program taken after the acts that gave rise to the charges in the Accusation, but prior to the effective date of the Decision may, in the sole discretion of the Board or its designee, be accepted towards the fulfillment of this condition if the program would have been approved by the Board or its designee had the program been taken after the effective date of this Decision.

Respondent shall submit a certification of successful completion to the Board or its designee not later than 15 calendar days after successfully completing the program or not later than 15 calendar days after the effective date of the Decision, whichever is later.

4. MONITORING - PRACTICE. Within 30 calendar days of the effective date of this Decision, Respondent shall submit to the Board or its designee for prior approval as a practice monitor, the name and qualifications of one or more licensed physicians and surgeons whose licenses are valid and in good standing, and who are preferably American Board of Medical Specialties (ABMS) certified. A monitor shall have no prior or current business or personal relationship with Respondent, or other relationship that could reasonably be expected to compromise the ability of the monitor to render fair and unbiased reports to the Board, including but not limited to any form of bartering, shall be in Respondent's field of practice, and must agree to serve as Respondent's monitor. Respondent shall pay all monitoring costs.

The Board or its designee shall provide the approved monitor with copies of the Decision(s) and Accusation(s), and a proposed monitoring plan. Within 15 calendar days of receipt of the Decision(s), Accusation(s), and proposed monitoring plan, the monitor shall submit a signed statement that the monitor has read the Decision(s) and Accusation(s), fully understands the role of a monitor, and agrees or disagrees with the proposed monitoring plan. If the monitor disagrees with the proposed monitoring plan with the signed statement for approval by the Board or its designee.

Within 60 calendar days of the effective date of this Decision, and continuing throughout probation, Respondent's practice shall be monitored by the approved monitor. Respondent shall make all records available for immediate inspection and copying on the premises by the monitor at all times during business hours and shall retain the records for the entire term of probation.

If Respondent fails to obtain approval of a monitor within 60 calendar days of the effective date of this Decision, Respondent shall receive a notification from the Board or its designee to cease the practice of medicine within three (3) calendar days after being so notified. Respondent shall cease the practice of medicine until a monitor is approved to provide monitoring responsibility.

The monitor(s) shall submit a quarterly written report to the Board or its designee which includes an evaluation of Respondent's performance, indicating whether Respondent's practices are within the standards of practice of medicine, specifically, within the standards of practice in the area of dermatology only, and whether Respondent is practicing medicine safely. It shall be the sole responsibility of Respondent to ensure that the monitor submits the quarterly written reports to the Board or its designee within 10 calendar days after the end of the preceding quarter.

If the monitor resigns or is no longer available, Respondent shall, within 5 calendar days of such resignation or unavailability, submit to the Board or its designee, for prior approval, the name and qualifications of a replacement monitor who will be assuming that responsibility within 15 calendar days. If Respondent fails to obtain approval of a replacement monitor within 60 calendar days of the resignation or unavailability of the monitor, Respondent shall receive a notification from the Board or its designee to cease the practice of medicine, in the area of dermatology, within three (3) calendar days after being so notified. Respondent shall cease the practice of medicine, in the area of dermatology, until a replacement monitor is approved and assumes monitoring responsibility.

In lieu of a monitor, Respondent may participate in a professional enhancement program approved in advance by the Board or its designee that includes, at minimum, quarterly chart review, semi-annual practice assessment, and semi-annual review of professional growth and education. Respondent shall participate in the professional enhancement program at Respondent's expense during the term of probation.

5. <u>PROHIBITED PRACTICE</u>. During probation, Respondent is prohibited from supervising and hiring estheticians. After the effective date of this Decision, all patients being treated by the Respondent shall be notified that the Respondent is prohibited from supervising

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and hiring estheticians. Any new patients must be provided this notification at the time of their initial appointment.

Respondent shall maintain a log of all patients to whom the required oral notification was made. The log shall contain the: 1) patient's name, address and phone number; 2) patient's medical record number, if available; 3) the full name of the person making the notification; 4) the date the notification was made; and 5) a description of the notification given. Respondent shall keep this log in a separate file or ledger, in chronological order, shall make the log available for immediate inspection and copying on the premises at all times during business hours by the Board or its designee, and shall retain the log for the entire term of probation.

- 6. <u>SUPERVISION OF PHYSICIAN ASSISTANTS AND ADVANCED PRACTICE</u>

  <u>NURSES.</u> During probation, Respondent is prohibited from supervising physician assistants and advanced practice nurses.
- 7. <u>OBEY ALL LAWS</u>. Respondent shall obey all federal, state and local laws, all rules governing the practice of medicine in California and remain in full compliance with any court ordered criminal probation, payments, and other orders.
- 8. QUARTERLY DECLARATIONS. Respondent shall submit quarterly declarations under penalty of perjury on forms provided by the Board, stating whether there has been compliance with all the conditions of probation.

Respondent shall submit quarterly declarations not later than 10 calendar days after the end of the preceding quarter.

#### GENERAL PROBATION REQUIREMENTS.

Compliance with Probation Unit

Respondent shall comply with the Board's probation unit.

Address Changes

Respondent shall, at all times, keep the Board informed of Respondent's business and residence addresses, email address (if available), and telephone number. Changes of such addresses shall be immediately communicated in writing to the Board or its designee. Under no

circumstances shall a post office box serve as an address of record, except as allowed by Business and Professions Code section 2021(b).

#### Place of Practice

Respondent shall not engage in the practice of medicine in Respondent's or patient's place of residence, unless the patient resides in a skilled nursing facility or other similar licensed facility.

#### License Renewal

Respondent shall maintain a current and renewed California physician's and surgeon's license.

#### Travel or Residence Outside California

Respondent shall immediately inform the Board or its designee, in writing, of travel to any areas outside the jurisdiction of California which lasts, or is contemplated to last, more than thirty (30) calendar days.

In the event Respondent should leave the State of California to reside or to practice, Respondent shall notify the Board or its designee in writing 30 calendar days prior to the dates of departure and return.

- 10. <u>INTERVIEW WITH THE BOARD OR ITS DESIGNEE</u>. Respondent shall be available in person upon request for interviews either at Respondent's place of business or at the probation unit office, with or without prior notice throughout the term of probation.
- 11. NON-PRACTICE WHILE ON PROBATION. Respondent shall notify the Board or its designee in writing within 15 calendar days of any periods of non-practice lasting more than 30 calendar days and within 15 calendar days of Respondent's return to practice. Non-practice is defined as any period of time Respondent is not practicing medicine as defined in Business and Professions Code sections 2051 and 2052 for at least 40 hours in a calendar month in direct patient care, clinical activity or teaching, or other activity as approved by the Board. If Respondent resides in California and is considered to be in non-practice, Respondent shall comply with all terms and conditions of probation. All time spent in an intensive training program which has been approved by the Board or its designee shall not be considered non-

practice and does not relieve Respondent from complying with all the terms and conditions of probation. Practicing medicine in another state of the United States or Federal jurisdiction while on probation with the medical licensing authority of that state or jurisdiction shall not be considered non-practice. A Board-ordered suspension of practice shall not be considered as a period of non-practice.

In the event Respondent's period of non-practice while on probation exceeds 18 calendar months, Respondent shall successfully complete the Federation of State Medical Boards's Special Purpose Examination, or, at the Board's discretion, a clinical competence assessment program that meets the criteria of Condition 18 of the current version of the Board's "Manual of Model Disciplinary Orders and Disciplinary Guidelines" prior to resuming the practice of medicine.

Respondent's period of non-practice while on probation shall not exceed two (2) years.

Periods of non-practice will not apply to the reduction of the probationary term.

Periods of non-practice for a Respondent residing outside of California will relieve
Respondent of the responsibility to comply with the probationary terms and conditions with the
exception of this condition and the following terms and conditions of probation: Obey All Laws;
General Probation Requirements; Quarterly Declarations; Abstain from the Use of Alcohol and/or
Controlled Substances; and Biological Fluid Testing.

- 12. <u>COMPLETION OF PROBATION</u>. Respondent shall comply with all financial obligations (e.g., restitution, probation costs) not later than 120 calendar days prior to the completion of probation. Upon successful completion of probation, Respondent's certificate shall be fully restored.
- 13. <u>VIOLATION OF PROBATION</u>. Failure to fully comply with any term or condition of probation is a violation of probation. If Respondent violates probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an Accusation, or Petition to Revoke Probation, or an Interim Suspension Order is filed against Respondent during probation, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final.

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14. <u>LICENSE SURRENDER</u>. Following the effective date of this Decision, if Respondent ceases practicing due to retirement or health reasons or is otherwise unable to satisfy the terms and conditions of probation, Respondent may request to surrender his or her license. The Board reserves the right to evaluate Respondent's request and to exercise its discretion in determining whether or not to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances. Upon formal acceptance of the surrender, Respondent shall within 15 calendar days deliver Respondent's wallet and wall certificate to the Board or its designee and Respondent shall no longer practice medicine. Respondent will no longer be subject to the terms and conditions of probation. If Respondent re-applies for a medical license, the application shall be treated as a petition for reinstatement of a revoked certificate.

15. PROBATION MONITORING COSTS. Respondent shall pay the costs associated with probation monitoring each and every year of probation, as designated by the Board, which may be adjusted on an annual basis. Such costs shall be payable to the Medical Board of California and delivered to the Board or its designee no later than January 31 of each calendar year.

#### ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, Matthew R. Souther. I fully understand the stipulation and the effect it will have on my Physician's and Surgeon's Certificate No. C 51221. I cuter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Medical Board of California.

DATED: 3/26/18

ARWINNAH BAUTISTA, M.D.

Respondent

11.

STIPULATED SETTLEMENT AND DISCIPLINARY ORDER (8002015011304).

I have read and fully discussed with Respondent Arwinnah Bautista, M.D. the terms and conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order. I approve its form and content. MATTHEWR. SOUTHER Attorney for Respondent ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Medical Board of California. Dated: 3 Respectfully submitted, XAVIER BECERRA Attorney General of California MATTHEW M. DAVIS Supervising Deputy Attorney General Deputy Attorney General Attorneys for Complainant SD2017801461 81988888.docx 

# Exhibit A

Accusation No. 8002015011304

FILED STATE OF CALIFORNIA MEDICAL BOARD OF CALIFORNIA 1 XAVIER BECERRA SACRAMENTO Subt 11 Attorney General of California 2 MATTHEW M. DAVIS Supervising Deputy Attorney General 3 LEANNA E. SHIELDS Deputy Attorney General 4 State Bar No. 239872 600 West Broadway, Suite 1800 5 San Diego, CA 92101 P.O. Box 85266 6 San Diego, CA 92186-5266 Telephone: (619) 738-9401 7 Facsimile: (619) 645-2061 8 Attorneys for Complainant 9 10 BEFORE THE MEDICAL BOARD OF CALIFORNIA 11 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 12 13 In the Matter of the Accusation Against: Case No. 800-2015-011304 14 ACCUSATION ARWINNAH BAUTISTA, M.D. 1430 E. Plaza Blvd., Suite E19A 15 National City, CA 91950-3690 16 Physician's and Surgeon's Certificate No. C 51221, 17 Respondent. 18 19 20 Complainant alleges: **PARTIES** 21 Kimberly Kirchmeyer (Complainant) brings this Accusation solely in her official 22 1. capacity as the Executive Director of the Medical Board of California, Department of Consumer 23 24 Affairs (Board). On or about June 20, 2003, the Medical Board issued Physician's and Surgeon's . 25 2. Certificate No. C 51221 to Arwinnah Bautista, M.D. (respondent). The Physician's and 26 Surgeon's Certificate was in full force and effect at all times relevant to the charges brought 27 herein and will expire on September 30, 2018, unless renewed. 28

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#### **JURISDICTION**

- 3. This Accusation is brought before the Board, under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
  - 4. Section 2227 of the Code states:
  - "(a) A licensee whose matter has been heard by an administrative law judge of the Medical Quality Hearing Panel as designated in Section 11371 of the Government Code, or whose default has been entered, and who is found guilty, or who has entered into a stipulation for disciplinary action with the board, may, in accordance with the provisions of this chapter:
    - "(1) Have his or her license revoked upon order of the board.
  - "(2) Have his or her right to practice suspended for a period not to exceed one year upon order of the board.
  - "(3) Be placed on probation and be required to pay the costs of probation monitoring upon order of the board.
  - "(4) Be publicly reprimanded by the board. The public reprimand may include a requirement that the licensee complete relevant educational courses approved by the board.
  - "(5) Have any other action taken in relation to discipline as part of an order of probation, as the board or an administrative law judge may deem proper.
  - "(b) Any matter heard pursuant to subdivision (a), except for warning letters, medical review or advisory conferences, professional competency examinations, continuing education activities, and cost reimbursement associated therewith that are agreed to with the board and successfully completed by the licensee, or other matters made confidential or privileged by existing law, is deemed public, and shall be made available to the public by the board pursuant to Section 803.1."

#### 5. Section 2234 of the Code states, in pertinent part:

"The board shall take action against any licensee who is charged with unprofessional conduct. In addition to other provisions of this article, unprofessional conduct includes, but is not limited to, the following:

"

- "(b) Gross negligence.
- "(c) Repeated negligent acts. To be repeated, there must be two or more negligent acts or omissions. An initial negligent act or omission followed by a separate and distinct departure from the applicable standard of care shall constitute repeated negligent acts.
- "(1) An initial negligent diagnosis followed by an act or omission medically appropriate for that negligent diagnosis of the patient shall constitute a single negligent act.
- "(2) When the standard of care requires a change in the diagnosis, act, or omission that constitutes the negligent act described in paragraph (1), including, but not limited to, a reevaluation of the diagnosis or a change in treatment, and the licensee's conduct departs from the applicable standard of care, each departure constitutes a separate and distinct breach of the standard of care.

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#### 6. Section 2264 of the Code states:

"The employing, directly or indirectly, the aiding, or the abetting of any unlicensed person or any suspended, revoked, or unlicensed practitioner to engage in the practice of medicine or any other mode of treating the sick or afflicted which requires a license to practice constitutes unprofessional conduct."

# 7. Section 2266 of the Code states:

"The failure of a physician and surgeon to maintain adequate and accurate records relating to the provision of services to their patients constitutes unprofessional conduct."

8. Section 2271 of the Code states:

"Any advertising in violation of Section 17500, relating to false or misleading advertising, constitutes unprofessional conduct."

9. Section 2285 of the Code states, in pertinent part:

"The use of any fictitious, false, or assumed name, or any name other than his or her own by a licensee either alone, in conjunction with a partnership or group, or as the name of a professional corporation, in any public communication, advertisement, sign, or announcement of his or her practice without a fictitious-name permit obtained pursuant to Section 2415 constitutes unprofessional conduct....

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#### FIRST CAUSE FOR DISCIPLINE

#### (Gross Negligence)

- 10. Respondent has subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2234, subdivision (b), in that she committed gross negligence as more particularly alleged hereinafter:
- 11. On or about February 7, 2013, patient S.E. presented to respondent for freckles and skin tightening treatment. Respondent documented patient S.E.'s freckles and performed a laser treatment using a MiXto CO2 fractional laser.
  - 12. Patient S.E.'s melasma1 was not documented as a diagnoses by respondent.
- 13. Respondent did not document any discussion with patient S.E. regarding the risks or complications of treatment.
- 14. Following the procedure, patient S.E. became concerned with the darkening appearance on her skin where the laser treatment occurred. Patient S.E. corresponded with respondent over the telephone and was informed her skin would recover over time.
- 15. On or about March 5, 2013, patient S.E. had a follow up appointment with J.P., respondent's aesthetician. Patient S.E. expressed concern about the appearance of her skin. J.P.

<sup>1 &</sup>quot;Melasma" is a condition of the skin causing facial skin discoloration typically appearing as patches of brown, tan or blue-gray.

diagnosed patient S.E. with post-inflammatory hyperpigmentation secondary to the laser treatment. J.P. then treated patient S.E. with a microdermabrasion (Diamond Peel) followed by a chemexfoliation procedure using trichloroacetic acid (TCA) 5% solution.

- 16. On or about September 26, 2013 and October 24, 2013, patient S.E. was again seen by J.P. who diagnosed patient S.E. with post-inflammatory hyperpigmentation secondary to the laser treatment that was improving but not resolved. At these visits, J.P. treated patient S.E. with the microdermabrasion (Diamond Peel) followed by the chemexfoliation procedure using trichloroacetic acid (TCA) 5% solution.
- 17. At no time following the laser procedure on February 7, 2013 was patient S.E. seen by respondent at her clinic despite repeated complaints regarding the darkening of her skin.
- 18. Respondent's business advertisement identified respondent's clinic as "Clear Skin Med Spa." A search of the Board's records revealed there is no fictitious name permit issued by the Medical Board of California to respondent for this business.
- 19. Respondent's business advertisement also identifies respondent's aesthetician, J.P. as being an "M.D."
- 20. Respondent committed gross negligence in her care and treatment of patient S.E., which included, but was not limited to:
  - A. Respondent failed to properly evaluate the patient's suitability for the procedure, including the failure to document any factors that may contribute to complications;
  - B. Respondent failed to perform an initial test spot on patient S.E. who was at high risk for pigmentary complications due to patient S.E.'s skin type and failed to use the appropriate power level thereby increasing patient S.E.'s risk of post-operative hyperpigmentation;
  - C. Respondent failed to properly manage patient S.E.'s post-operative cutaneous hyperpigmentation by permitting her aesthetician, J.P., to perform a series of microdermabrasion procedures followed by TCA chemical peels after only four weeks;

- Respondent failed to adequately supervise her aesthetician, J.P., and aided and abetted the unlicensed practice of medicine by permitting J.P. to function as an independent medical practitioner performing procedures on patient S.E. which
- Respondent failed to obtain adequate training and education in the field of

#### SECOND CAUSE FOR DISCIPLINE

#### (Repeated Negligent Acts)

- Respondent has further subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2234, subdivision (c), in that she committed repeated negligent acts as more particularly alleged hereinafter:
- Paragraphs 10 through 20, above, are hereby incorporated by reference and realleged
- Respondent committed repeated negligent acts which included, but was not limited
  - Respondent failed to perform a proper initial evaluation, including an adequate dermatologic history and physical examination, before performing the laser treatment and failed to take pre-operative photographs in a high-risk patient;
  - Respondent failed to obtain written informed consent from patient S.E. prior to
  - Respondent failed to maintain adequate and accurate medical records, including her examination and rationale for the treatment; and
  - Respondent listed the title "M.D." after J.P.'s name in their business advertisement, knowing J.P. is not licensed to practice medicine in the United

#### THIRD CAUSE FOR DISCIPLINE

#### (Aiding and Abetting the Unlicensed Practice of Medicine)

24. Respondent has further subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2264, in that she aided and abetted the unlicensed practice of medicine by J.P., as more particularly alleged in paragraphs 10 through 23, above, which are hereby incorporated by reference and realleged as if fully set forth herein.

#### FOURTH CAUSE FOR DISCIPLINE

#### (Inadequate or Inaccurate Record Keeping)

25. Respondent has further subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2266, in that she failed to maintain adequate or accurate medical records regarding her care and treatment of patient S.E., as more particularly alleged in paragraphs 10 through 23, above, which are hereby incorporated by reference and realleged as if fully set forth herein.

### FIFTH CAUSE FOR DISCIPLINE

# (False Advertising)

26. Respondent has further subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2271, in that she listed the title "M.D." after J.P.'s name in their business advertisements, as more particularly alleged in paragraphs 10 through 23, above, which are hereby incorporated by reference and realleged as if fully set forth herein.

# SIXTH CAUSE FOR DISCIPLINE

## (Fictitious Name Permit)

27. Respondent has further subjected her Physician's and Surgeon's Certificate No. C 51221 to disciplinary action under 2227 and 2234, as defined by 2285, in that she failed to obtain a fictitious name permit from the Medical Board of California for her business, as more particularly alleged in paragraphs 10 through 23, above, which are hereby incorporated by reference and realleged as if fully set forth herein.